

# VX520

## Download Instructions - Dial



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# ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.
3. Have your newly provided terminal identification number (TID) handy. You will need it to complete the download
4. ***Can you download over an internet connection (IP)?*** These files are very large and the recommended download method is over IP.
5. Voice over IP (VOIP) Connections - You should avoid attempting dial downloads over VOIP lines. Dial downloads were designed to be conducted over analog telephone lines.

## Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



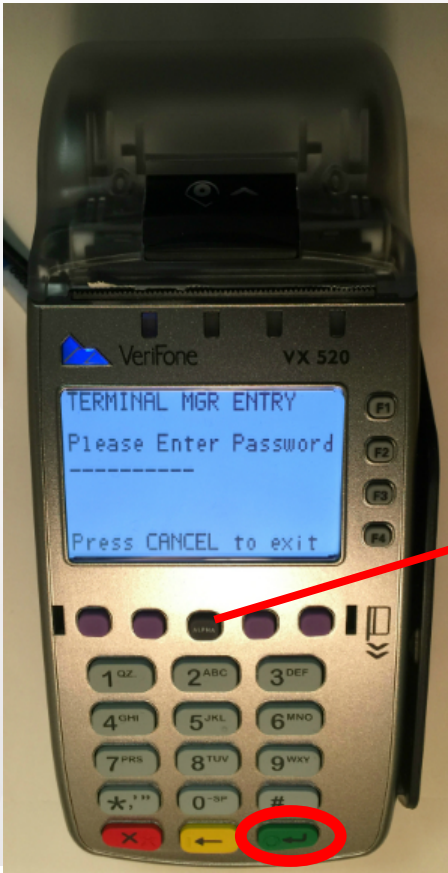
## Full Download via Dial

- This download replaces the application on the terminal.
- It takes 20 minutes or more.

### Step 1

- Press 'F2' and 'F4' at the same time to access the System Mode Menu. You will be prompted for a password if pressed correctly.

**\*\*\*Please ensure your batch is settled before you attempt any downloads.\*\*\***



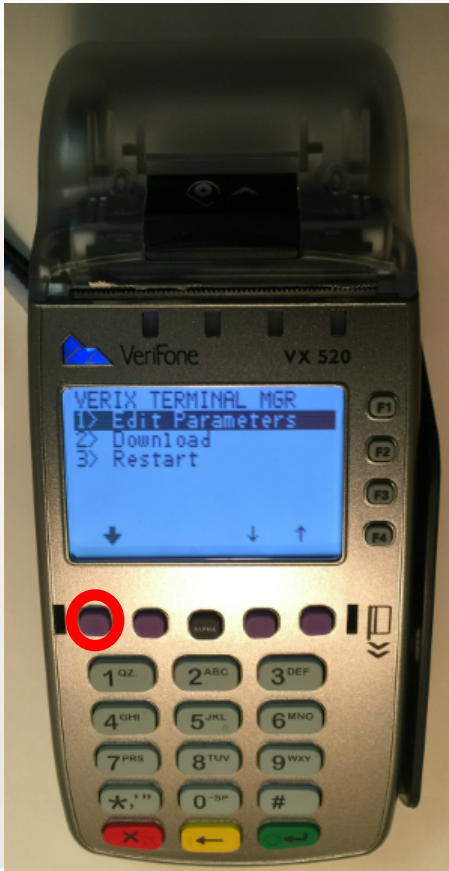
## Password Entry

### Step 2

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green **[Enter]** key.

Alpha Key

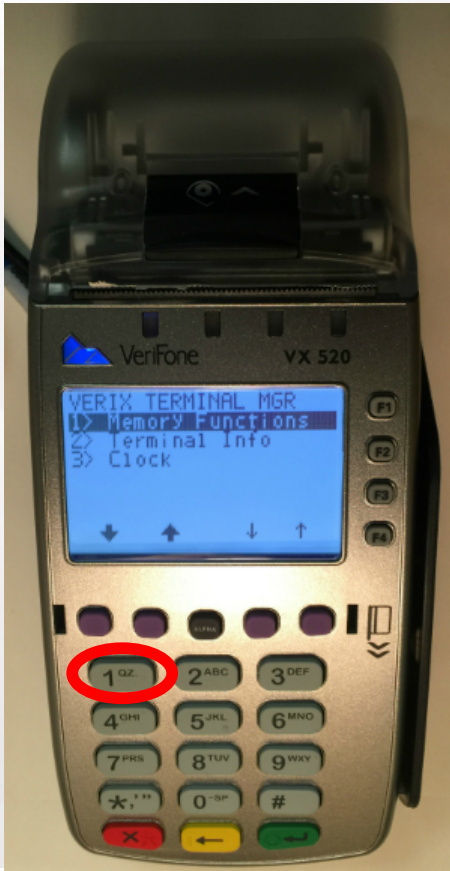
**Helpful Hint:** You can press the yellow [Back] key to erase



## Terminal Manager

### Step 3

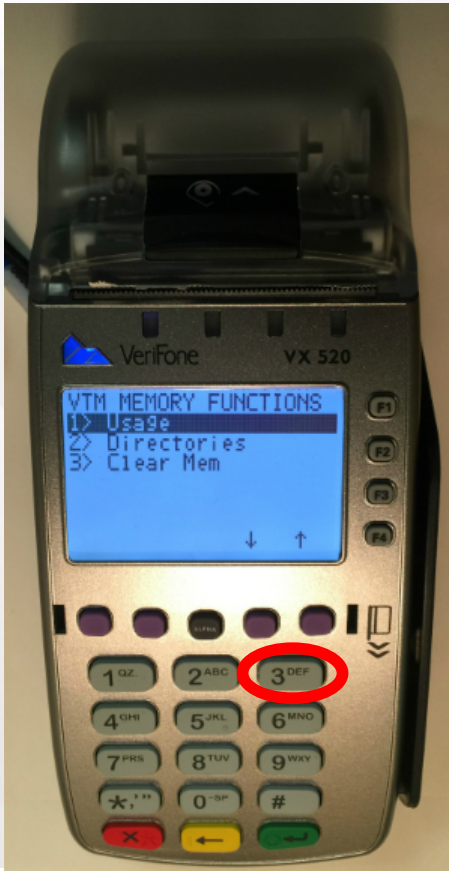
- Press the first purple button on the left to page down.



## Memory Functions

### Step 4

- Press '1' for Memory Functions.



## Memory Functions

### Step 5

- Press '3' for Clear Mem.

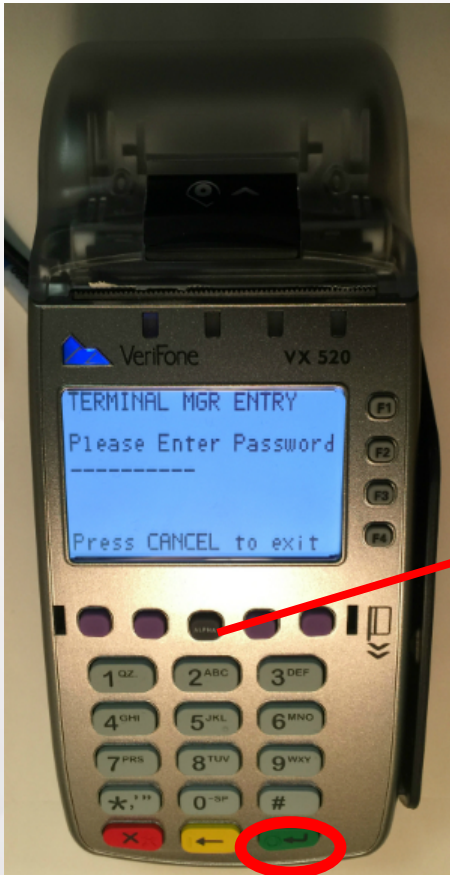


## Verify GID

### Step 6

- Press **[Enter]** to confirm Group ID: 1.





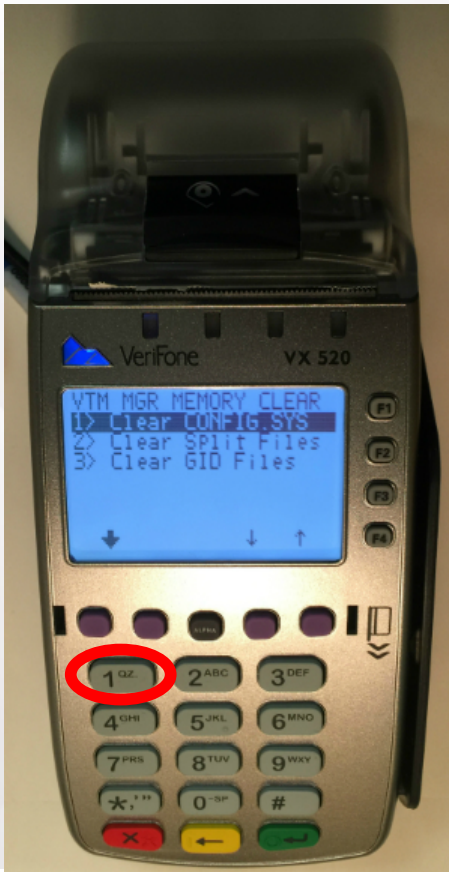
## Password Entry

### Step 7

- Key in the password.
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green [Enter] key.

Alpha Key

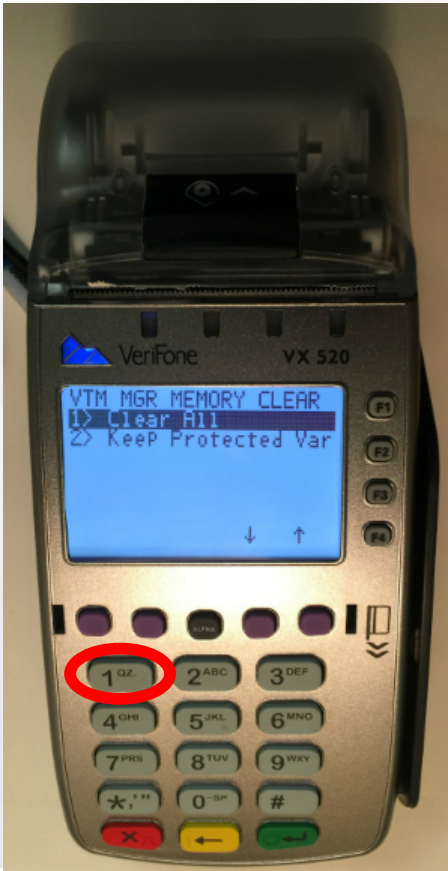
**Helpful Hint:** You can press the yellow [Back] key to erase



## Memory Clear

### Step 8

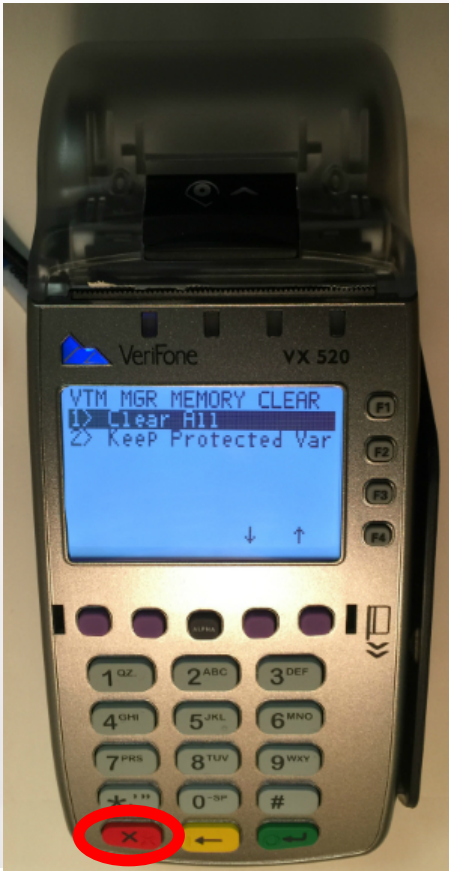
- Press the '1' key to Clear CONFIG.SYS.



## Memory Clear

### Step 9

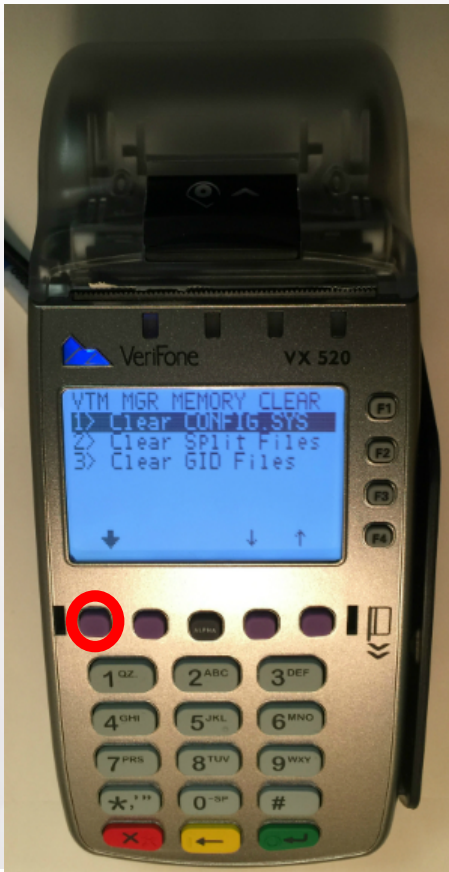
- Press the '1' key to Clear All.



## Memory Clear

### Step 10

- The screen returns to this selection after the Config memory is cleared.
- Press the red **[Cancel]** key to proceed.



## Memory Clear

### Step 11

- Press the first purple button on the left to page down.



## Memory Clear

### Step 12

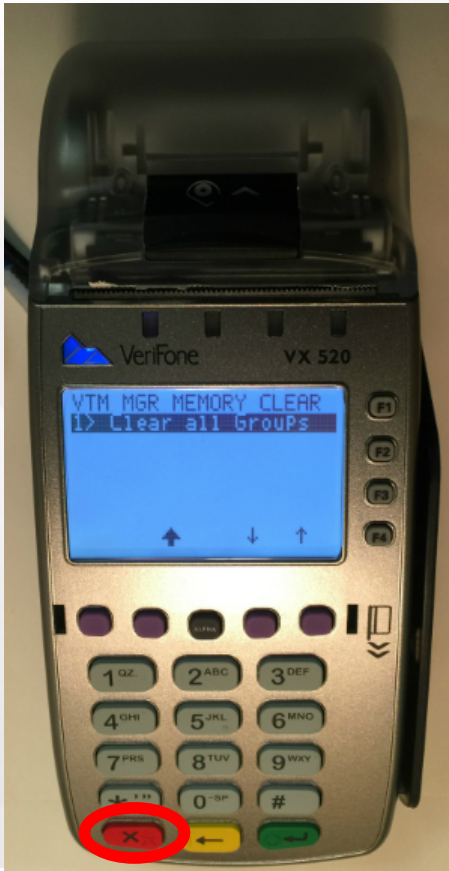
- Press '1' for Clear all Groups.



## Memory Clear

### Step 13

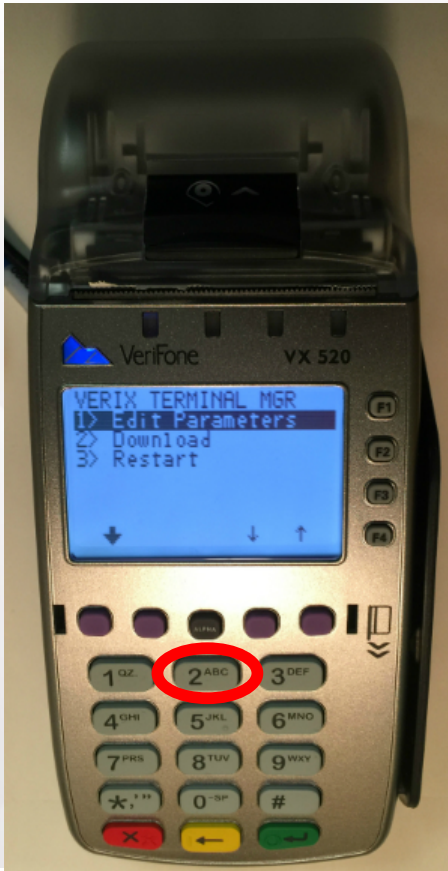
- Press '2' to confirm.



## Memory Clear

- The screen returns to “Clear all Groups” after memory is cleared.

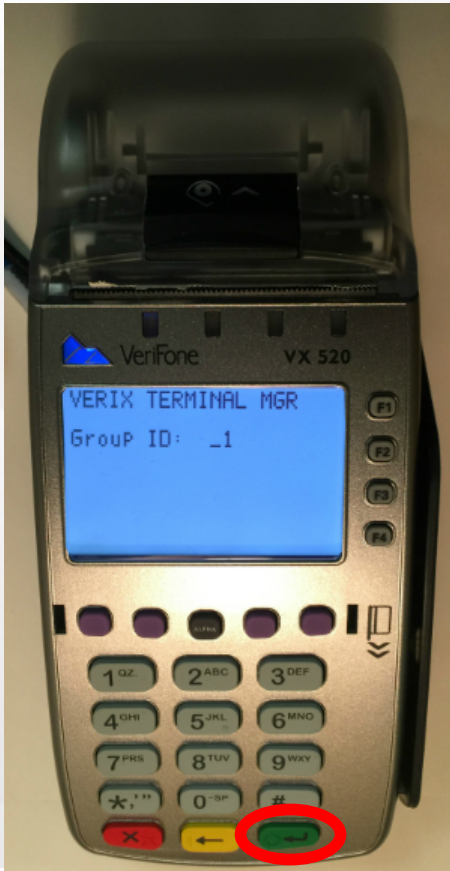




## Download

### Step 14

- Press the red [**Cancel**] key 5 Times. You should see this screen.
- Press '2' for Download.



## Download

### Step 15

- Press **[Enter]** to confirm Group ID 1.



## Download

### Step 16

- Press '2' for Multi-app.



## Download

### Step 17

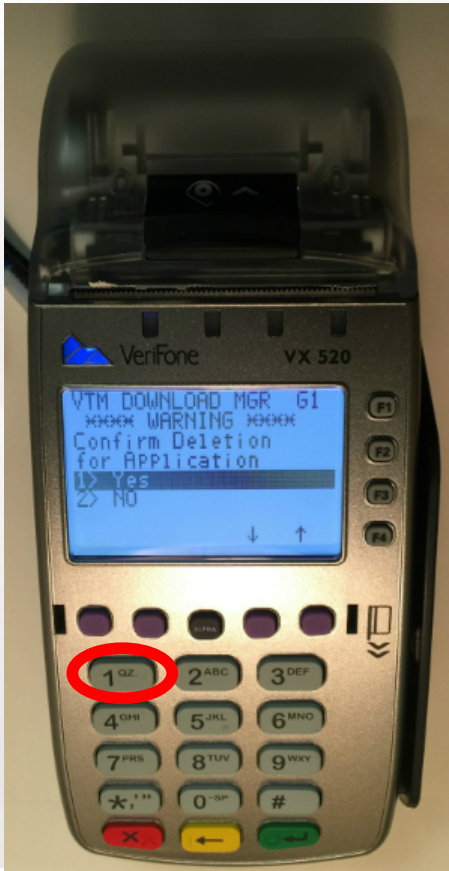
- Press '1' for Full dnld.



## Download

### Step 18

- Press '1' to clear Group 1.



## Download

### Step 19

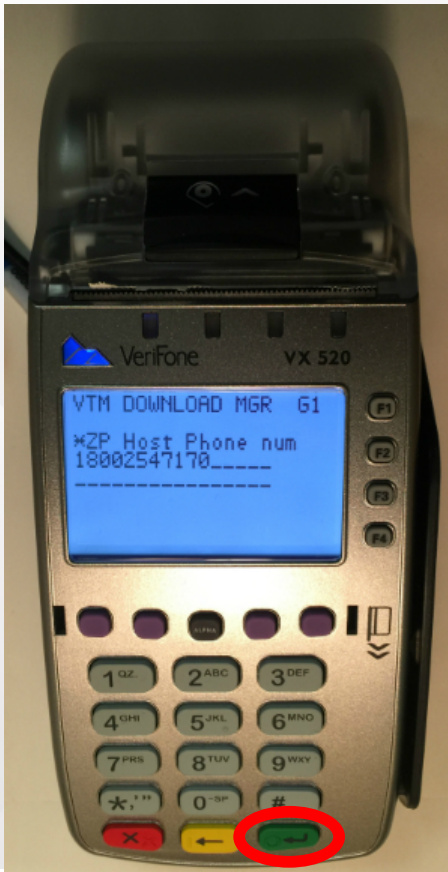
- Press '1' to confirm.



## Communication

### Step 20

- Press '1' for Modem.



## Download Number

### Step 21

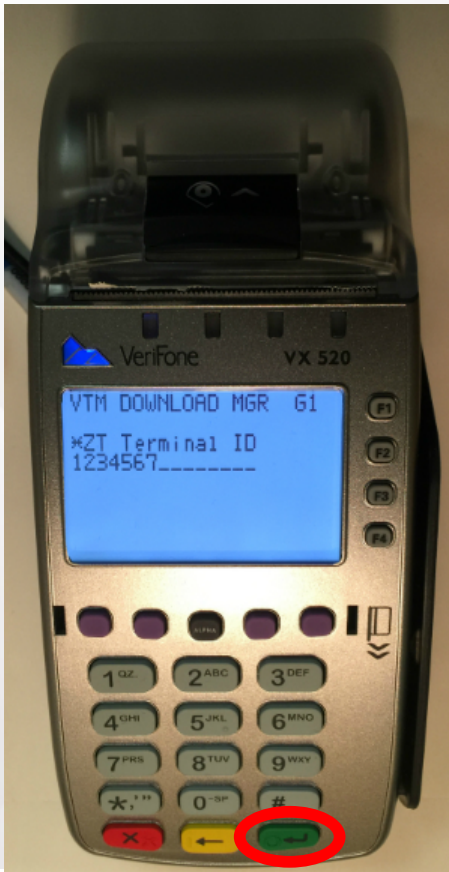
- Type in the download phone number  
18002547170
- Press [Enter]

### Special Note – Dialing Prefix

If you need to dial a special number to get an outside line, you will need to add that before the download phone number.

**Example:** If you must dial a '9' to get an outside line. You would enter 918002547170 for the download phone number.

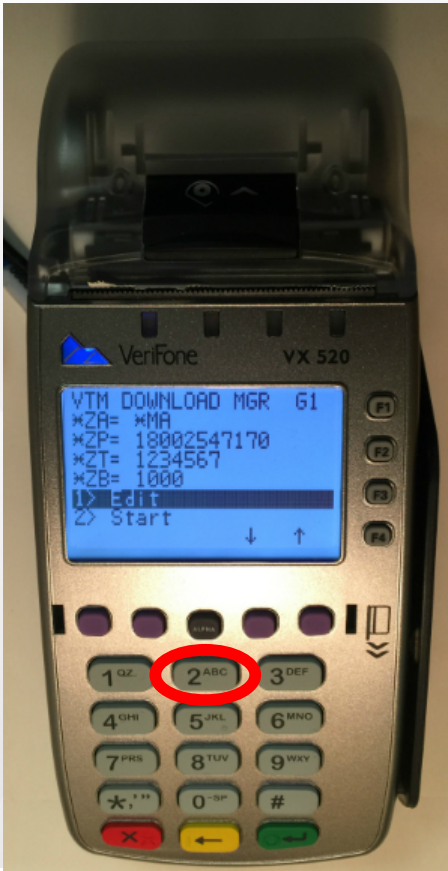




## Terminal ID

### Step 22

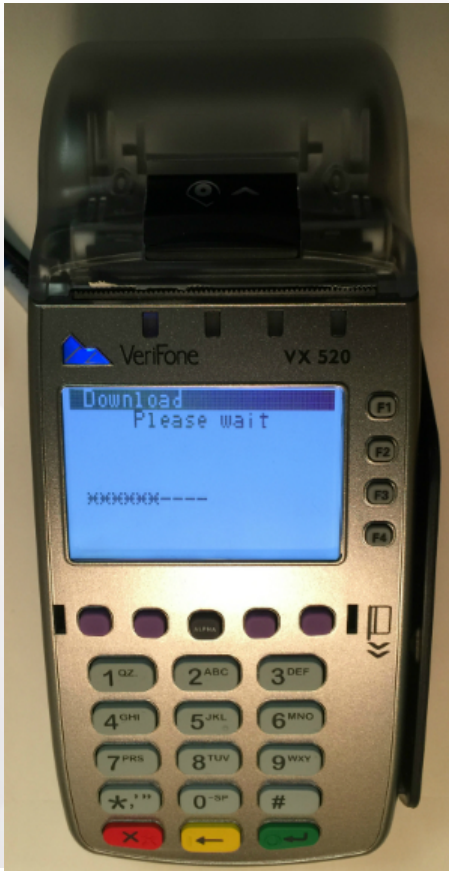
- Type in the Terminal ID number provided to you in the email.
- Press **[Enter]**



## Download

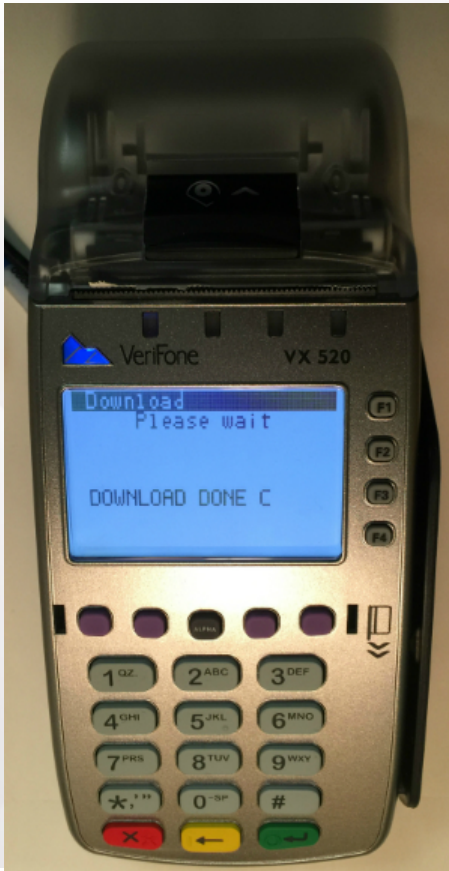
### Step 23

- Press '2' to start.



## Download

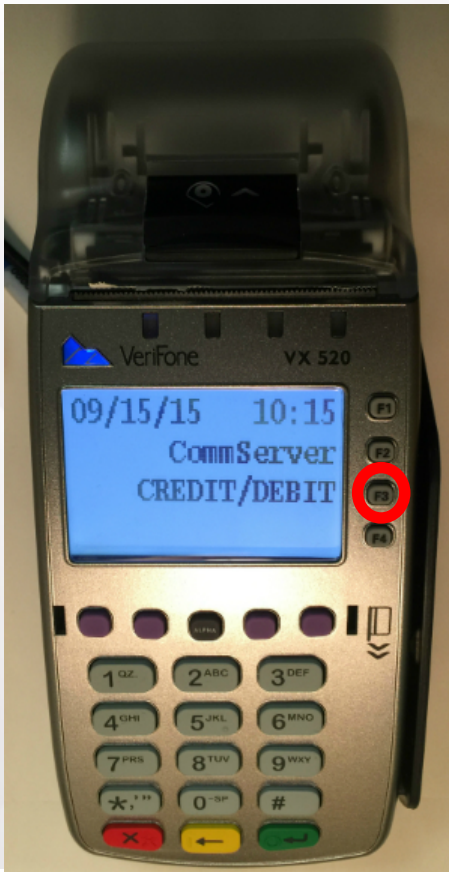
- No Action.
- This is the download progress bar once all of the dashes change into stars the information has been passed.



## Download

- No Action.

(If stuck on this screen, Press [ENTER])



## Download

### Step 24

- The terminal will restart and unzip files for 1-3 minutes. When it is done it will land on this screen.
- Press 'F3' by CREDIT/DEBIT.



## Download Done

- You return to your standard idle prompt.

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